



## **Adelaide Lightning Member Code of Conduct**

The Adelaide Lightning are committed to creating and maintaining a safe, enjoyable, and family-friendly game-day environment for all club members and spectators. Accordingly, we have adopted the following code of conduct/behaviour for the benefit of members, spectators, and the wider basketball community.

Adelaide Lightning works with the Women's National Basketball League (WNBL), stadium management, contracted security services and other external agencies to identify offenders, record incidents and take any potential action against offenders, members or spectators who threaten to disrupt, disrespect, or otherwise breach this Code of Conduct.

Adelaide Lightning reserves the right to suspend or cancel memberships, hospitalities, agreements, or any tickets without compensation should a member or ticketholder breach this Code of Conduct. Suspensions and cancellations are at the sole discretion of the Adelaide Lightning. Should the offender be a guest of a member or utilising a member's card, Adelaide Lightning reserves the right to take action against the member in relation to their membership.

The below Code applies to anyone that attends any of the Adelaide Lightning games, official club functions and other non-game day events held, supported, or endorsed by the Adelaide Lightning (Adelaide Lightning Events).

### **To abide by the Code of Conduct:**

1. when attending Adelaide Lightning Events, everyone must:

(a) conduct themselves towards any other person in ways that are respectful to all, lawful and in the spirit of basketball specifically not to:

- (i) use language that would be perceived by management to be offensive;
- (ii) harass or ridicule players, coaches, officials or other spectators;
- (iii) engage in or endorse any form of threatening conduct, or vilification or abuse on the basis of race, gender, religion, disability or sexuality; and
- (iv) have any acts of violence, disruptive behaviour or use of offensive or abusive language or gestures.



- (b) not do anything or act in a manner which would distract, disrupt or hinder the natural flow the event;
- (c) comply with the terms of entry to the event;
- (d) conduct themselves in a manner that does not damage (or have the potential to damage) the reputation of Adelaide Lightning, its staff, members or supporters;
- (e) comply with requests from venue staff regarding the operations and emergency procedures of the venue;
- (f) sit in their allocated ticketed seat and present their tickets and entitlements when requested by Adelaide Lightning staff or venue staff; and
- (g) must not engage in any illegal activities, breaches will be reported to the relevant law enforcement.

2. Any merchandise, paraphernalia and/or memorabilia (Memorabilia) provided by the Club to you are for you to keep, use and enjoy during the event. However, you must ensure that in using the paraphernalia and/or memorabilia you do not interfere, disrupt, prohibit or injury any other person's enjoyment of the event. You are also responsible for any loss or damage suffered by any other person as a result of you using the paraphernalia and/or memorabilia;

3. Attendees must not promote, communicate, incite, initiate, and/or respond to any form of conversation, messages or posts that are aimed to:

- (a) attack or be critical of anyone within the Adelaide Lightning organisation including players, coaches, personnel and members;
- (b) attack, critical or tarnish the name, brand or goodwill of the Adelaide Lightning and/or Women's National Basketball League (WNBL); or
- (c) bring the game into disrepute.

### **Consequences of breaching the Code of Conduct**

Adelaide Lightning reserves the right, at its absolute discretion, to restrict, prohibit, block, ban anyone from participating in:

1. any social media controlled by Adelaide Lightning and/or Women's National Basketball League (WNBL);  
and
2. any Adelaide Lightning Events.

Should they be determined to have breached this Code of Conduct.



In serious, ongoing or frequent breach of this Code of Conduct, the Adelaide Lightning may also terminate a person's membership (without refund or compensation) or refuse to allow a person to purchase Adelaide Lightning membership.

### **Reporting Offensive/Anti-Social Behaviour**

- If you are unhappy with the behaviour of members or supporters surrounding you or you witness any illegal or anti-social behaviour, we recommend you immediately speak to a Adelaide Lightning staff member at the game, who will directly and immediately respond.
- Please also report this incident in writing via email to the Adelaide Lightning Membership Department at [timbrenton@adelaidelighting.com.au](mailto:timbrenton@adelaidelighting.com.au) and/or contact an Adelaide Lightning representative on game day.
- Adelaide Lightning are committed to creating and maintaining a safe, enjoyable and family-friendly game-day environment for all Club members and spectators. Accordingly, Adelaide Lightning has adopted a Supporter Code of Conduct for the benefit of Adelaide Lightning members, spectators and the wider WNBL community. If there are any breaches to this Code of Conduct, the member in question will still be subject to the appropriate suspensions and/or sanctions.