

Perth Lynx FAQ's

When do fixtures get announced?

We expect fictures to be announced mid July.

How can I purchase a Membership?

Members may choose to purchase their Perth Lynx membership online via Evenbrite.

What age does a Junior Membership cover?

To be eligible for a Junior Membership, the applicant must be 15 years of age or younger as of 1 October 2023. Children Under 3 FREE when seated on adult. (Must not take an allocated seat)

What is a Family Membership?

Family Memberships are available for two adults and two juniors (15 years or under)

Can I get a refund for my Membership?

Subject to applicable law, once your Membership has been processed you are not entitled to a refund. You may request a refund in writing (email or post) and your request will be assessed by Perth Lynx Management. Any refunds (whole or partial) will be at the sole discretion of the Perth Lynx Management.

What seats are available for members?

Block 102, 103 & 104 - Rows C to L

Block 105 - Rows A to N

Block 106, 107 - Rows A to L

Block 101 and 108 unavailable for memberships A member of the Perth Lynx team will reach out in September/ October to confirm your seating allocation.

How will member seats be allocated?

A member of the Perth Lynx team will reach out in September/ October to confirm your seating allocation. VIP Members will be given first preference, then Red and 3 game members.

Will courtside seats be available?

Courtside seats are only available in Membership Packages. No single seat, single game courtside seats will be available.

I'm in a wheelchair - which membership do I purchase and where will I be seated?

We have wheelchair accessible seating courtside. Please make note of your wheelchair requirements when you purchase your membership.

Can I have the same seats as last year?

Please put your seat preference down at checkout. We will endeavour to allocate the same seats (if noted in the preference section) to all previous members. VIP Members will have their seats allocated first.

I can't make a game. Can someone else use my Membership card?

Perth Lynx Members can transfer their membership to a family member or friend providing that individual is at the equivalent level of entry. Junior Members who transfer their tickets to an adult will be refused entry into the venue.

Will parking be included in any membership packages?

In our Courtside packages yes – Courtside members will get 1 x bay allocated. All other members will be required to utilise parking around the precinct.

How do I select games in a 3-Game Pass?

A member of the Lynx team will reach out in September to allocate what games you wish to attend. The same seats must be used for all 3 games.

Will there be a Member Only Bar?

YES! All members will have access to the MEMBER ONLY BAR (Level 1) for all home games (you will need to show your 2023-24 member pass to gain entry).

Are Finals tickets included in my Membership?

Finals tickets are <u>not</u> included in memberships. Should the Perth Lynx qualify to play in the 2022-23 WNBL Finals Series, all members will receive exclusive access to purchase tickets to home games via designated pre-sale periods.

When will I receive my Membership card?

Membership cards will be emailed in October prior to the start of the season. If a member has not received a card within this time frame, please contact the Perth Lynx on 6272 0741.

What additional inclusions are expected this season?

All members will have access to the MEMBER ONLY BAR (Level 1) for all home games (you will need to show your 2023-24 Member pass to gain entry). Courtside members have 1 x VIP parking bay included. Courtside and VIP members will be invited to a closed training session to meet the team (date and time TBC).

If I have any more questions regarding my Perth Lynx Membership who can I contact?

If you have any further questions regarding your Membership, please feel free to contact the Perth Lynx team on 6272 0741 or email us at wnbl@basketballwa.asn.au