

MEMBER CODE OF CONDUCT

The Brydens Sydney Uni Flames are committed to creating and maintaining a safe, enjoyable and family-friendly game-day environment for all club members and spectators. Accordingly, we have adopted the following code of conduct/behaviour for the benefit of members, spectators and the wider basketball community.

The Brydens Sydney Uni Flames work with the National Basketball League, venue management, contracted security services and other external agencies to identify offenders, record incidents and take any potential action against offenders, members or spectators who threaten to disrupt, disrespect or otherwise breach this Code of Conduct.

The Brydens Sydney Uni Flames reserve the right to suspend or cancel memberships, hospitalities, agreements or any tickets without compensation should a member or ticketholder breach this Code of Conduct. Suspensions and cancellations are at the sole discretion of the Brydens Sydney Uni Flames Management. Should the offender be a guest of a member or utilising a member's card, the Brydens Sydney Uni Flames reserve the right to take action against the member in relation to their membership.

The below Code applies to anyone that attends any Brydens Sydney Uni Flames games, official club functions and other non-game day events held, supported or endorsed by the Brydens Sydney Uni Flames.

To abide by the Code of Conduct everyone must:

1. when attending Brydens Sydney Uni Flames Events:

(a) conduct themselves towards any other person in ways that are respectful to all, lawful and in the spirit of basketball specifically not to:

(i) use bad language;

(ii) harass or ridicule players, coaches, officials, staff or other spectators;

(iii) engage in or endorse any form of threatening conduct, or vilification or abuse on the basis of race, gender, religion, disability or sexuality; and

(iv) have any acts of violence, disruptive behaviour or use of offensive or abusive language or gestures.

(b) not do anything or act in a manner which would distract, disrupt or hinder the natural flow the event;

(c) comply with the terms of entry to the event;

(d) conduct themselves in a manner that does not damage (or have the potential to damage) the reputation of the Brydens Sydney Uni Flames, its staff, members or supporters;

(e) comply with requests from venue staff regarding the operations and emergency procedures of the venue; and

(f) sit in their allocated ticketed seat and present their tickets and entitlements when requested by Brydens Sydney Uni Flames staff or venue staff;

(g) any merchandise, paraphernalia and/or memorabilia (Memorabilia) provided by the Club to you are for you to keep, use and enjoy during the event. However, you must ensure that in using the Memorabilia you do not interfere, disrupt, prohibit or injury any other person's enjoyment of the event. You are also responsible for any loss or damage suffered by any other person as a result of you using the Memorabilia; and

2. not promote, communicate, incite, initiate, and/or respond to any form of conversation, messages or posts that are aimed to:

(a) attack or be critical of anyone within the Brydens Sydney Uni Flames including players, coaches, personnel and members;

(b) attack, critical or tarnish the name, brand or goodwill of the Brydens Sydney Uni Flames and/or National Basketball League; or

(c) bring the game into disrepute.

Consequences of breaching the Code of Conduct

The Brydens Sydney Uni Flames reserve the right, at its absolute discretion, to restrict, prohibit, block, ban anyone from participating in:

1. any social media controlled by the Brydens Sydney Uni Flames and/or National Basketball League; and

2. any Brydens Sydney Uni Flames events, should they be determined to have breached this Code of Conduct.

In serious, continual or frequent breach of this Code of Conduct, the Brydens Sydney Uni Flames may also terminate a person's membership (without refund or compensation) or refuse to sell to a person Brydens Sydney Uni Flames membership.

Reporting Offensive Behaviour

In addition to contacting police, the Brydens Sydney Uni Flames Basketball Club encourages its members and spectators to report any illegal or anti-social behaviour through the following channels:

- Alerting venue, security or Brydens Sydney Uni Flames staff on game day of any issues.
- If after a match or online abuse, please phone the Brydens Sydney Uni Flames 1300 KINGS1 to notify Brydens Sydney Uni Flames Staff. Alternatively email admin@sydneyflames.com.au
- If at a club events – inform Brydens Sydney Uni Flames officials at the event.